

RMC has identified a primary COVID unit that is currently being housed on the “ortho” unit. It is directly above our Labor & Delivery unit on the 4th floor of the Women and Children’s Pavilion. This unit will be used to care for our PUIs and any future confirmed COVID patients. **We have designated a special entrance for our first responders** bringing direct admits or transfers to the COVID unit. We want to limit transport of these patients through the hospital as much as possible and would appreciate cooperation in this new process. We are aware it is new for everyone and will have some growing pains as we go along.

Directions to the entrance:

Please approach the hospital along E 8th St passing Highland Health System on your left, you will turn left on E 9th St. This road will run beside the hospital close to the old tennis courts. You will see the Radiation Oncology Entrance on your left, keep going and you will see an “alley” or “drive” to the left. It will be marked with a sign that says “Signal 11” with an arrow. Please turn into that area and proceed as far as you can. There may be trucks blocking the way at times. At the end of that drive you will see a door that is marked “Signal 11 For Admittance please call 256-235-5200”. Please park near that door if possible. Please see the attached pictures.

You will have to be scanned in by a staff member to get through that door. If you will call that number when you are in route we can have someone there waiting for you in an N95 with clean gloves to escort you to the COVID unit. If not, please call when you arrive and someone will come down as soon as possible.

You will be escorted in to the designated elevator on your left. This elevator should only be used to transport patients to and from the COVID unit. Please do not use it for routine transports...there are signs directing you to the clean elevator at the end of the hall. Also, please do not touch any surfaces while you are transporting to include doors, elevator buttons, counter tops, etc.

If you are transporting patients from GYN/PEDS or the OB areas please do not utilize the Signal 11 entrance.

Additional Information:

Most of you have probably seen our process in the ER with suspected patients being sent to the “decon” room near the ambulance entrance. When that room is occupied additional patients will overflow outside the door. We have multiple chairs set up for these patients. **PLEASE TURN OFF YOUR ENGINES** when you leave your ambulance. There may not be a patient there when you park, but there may be as soon as you walk away. The smell of fumes in this area is becoming an issue for our already compromised respiratory patients we are putting beside your trucks. Please help us with this. We have signs posted, but we are continuing to see the trucks left running.

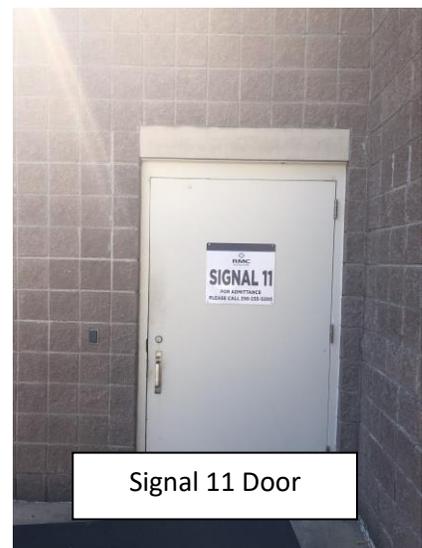
If anyone has any questions please do not hesitate to reach out to me. If you have suggestions on this process or others please let me know. Things are changing on a daily basis and we appreciate everyone working hard together to take care of our patients and our teams.



View from the Road



Signal 11 Entrance



Signal 11 Door